Center for Media Design Ball State University



# Video Consumer Mapping Study

## Appendix 1.

**Additional Findings & Presentation Materials** 

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## It Was (Almost) All About Age

 The Committee encouraged us to "let the data do the talking" about which age groups are most relevant

1.

• This analysis (basically a moving average\*) yielded fascinating results, which vary dramatically by media

Confirmation of earlier research or beliefs	New information
Some media consumption	However, the VCM shows age effects
differences by age are well-	on many media, based on a
documented	continuous age range

\* Using Friedman's Supersmoother technique, applying a nearby 5% sample, therefore roughly a 3-year moving average.

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# Fitting As Much As 13 Hours Of Media Into 10 Or More Hours Of Media Day



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"Any media" includes screen media (focus of the report), audio, print and landline phone.

# Live TV Represented The Vast Majority Of 1<sup>st</sup> Screen Time, Except For The Youngest



#### Media Exposure Time Was All About Age, With 1<sup>1</sup>/<sub>2</sub> Exceptions: Total Media Time And Somewhat The 1<sup>st</sup> Screen Time



#### The Decline For 3 TV Screen Media Happens In Different Ways: Early (Console Games), Late (DVRs) Or Consistently (DVDs)



## Web And Software Time Peaks In The 30s, Email And IM Time In The 40s



## Landline & Mobile Text Had Similar Exposure Time For The Youngest, Then Totally Diverge



### Time Spent With Print Media Increased Dramatically After Age 40, Particularly Newspapers



### Additional Video Exposure Maps

- Four screen and other major media average duration by age
- Four screen average duration by gender

2.

- Four screen average duration by Spring vs. Fall '08
- Four screen average duration by weekday vs. weekend
- Four screen average duration by day of week combinations
- Four screen and other major media average duration by Spring vs. Fall '08 and weekday vs. weekend
- Video hierarchy average duration by age
- Video hierarchy (excluding total TV) average duration by age



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# TV Screen, Computer And Audio Account For About 90% Of Total Media Exposure



#### Neither Gender Nor Season Showed The Kind Of Differences That Age Groups Did

Share of Average Daily Minutes, Core Sample, N=752 observed days, Spring and Fall 2008 All participants, including non-users of various media, including concurrent media exposure















## Where Media Was Consumed

Total Daily Minutes, Core Sample, N=752 observed days, Spring and Fall 2008 All participants, including non-users of various media, including concurrent media exposure in top chart

1<sup>st</sup> screen media exposure was overwhelming in the home, second screen substantially in both the home and at work, audio in all locations, but very disproportionately in the car

Media only activity occurred overwhelmingly in the home. Other locations had less total media, but relatively more media along with other life activities





#### 

## Digital Video Streaming <u>Reach</u> (14%) On Computer Nearly Caught Up With DVR Playback Reach (16%)

- But with only 13 minute duration, the total minutes across adults is very low
- Video on mobile phone was extremely low

5.

Confirmation of earlier research or beliefs	New information		
Confirms online video is becoming a meaningful media	Online video reach may be higher than might be expected, but average duration lower		



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## Digital Video Streaming Reach Nearly Caught Up With DVR Playback





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## Solitary Exposure Of TV Accounted For More Time Than Social Exposure

• And this held true across various groups by marital status and number of children in the household.

6.

Confirmation of earlier research or beliefs	New information
People meter data presumably has extensive detail on this	



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# Live TV, DVD, And DVR Solitary Vs. Social Patterns Differed



# Solitary Vs. Social Viewing Differed By Media and Household Sizes









Mean Minutes of Exposure Events per User

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#### Average Number Of Exposure Events Per User How Often And How Frequently Were Various Media Used In A Day





Average Number Of Exposure Events Per User

#### Media Exposure Event Averages And Inter-Quartile Range How Often And How Frequently Are Various Media Used In A Day

Average number and length of exposure events for social vs. solitary TV video media Diamonds showing means, lines connecting circles at 25th



## Data Covered The Waking Day Quite Comprehensively And Consistently

8.

	Spring '08			Fall '08		
	Overall	Men	Women	Overall	Men	Women
Average start time Average end time	6:45 am 11:09 pm	6:38 am 11:15 pm	6:50 am 11:04 pm	6:44 am 11:15 pm	6:43 am 11:13 pm	6:45 am 11:16 pm
Average day length	16.4 hrs	16.6 hrs	16.2 hrs	16.5 hrs	16.5 hrs	16.5 hrs
AM reconstruction Observed PM reconstruction Missing or autofilled	1.1 hrs 13.6 1.5 0.2	1.1 hrs 13.6 1.7 0.2	1.1 hrs 13.6 1.4 0.2	1.1 hrs 13.8 1.5 0.2	1.1 hrs 13.8 1.5 0.2	1.0 hrs 13.8 1.5 0.2
	0.2	0.2	0.2	0.2	0.2	0.2



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#### Which Media Were Consumed When: 4 Screens With And Without Other Media

Share of Total Daily Minutes, Core Sample, N=752 observed days, Spring and Fall 2008, Including concurrent media exposure


#### Which Media Were Consumed When: 4 Screen Detail How Total Media Time Was Split By Half Hour

Share of Total Daily Minutes, Core Sample, N=752 observed days, Spring and Fall 2008, Including concurrent media exposure



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## Daypart Media Share Differences Were Driven Largely By Heavy TV And Video Exposure In The Evening

When media was consumed how total media time was split by day part Share of Total Daily Minutes, Core Sample, N=752 observed days, Spring and Fall 2008, Including concurrent media exposure



Late Fringe/Overnight: 11pm-6am

	All Morning: 6am-Noon	Afternoon: Noon-4pm	Early Fringe/News Block/Access: 4pm-8pm	Prime Time: 8pm-11pm	Late Fringe/Overnight: 11pm-6am
% Total Media Mins/					
Total Observed Mins	57%	62%	65%	73%	59%
	5170	02 %	05%	1370	59%
					Contents

### **HDTV** Data

## HDTV Ownership By Age Group

9.

Number of individuals in each segment representing sample size



39

# HDTV Ownership Groups Were Key To The Analysis

 Several cells had sample sizes too small, but enough groups remained for numerous key comparisons

Spring vs. Fall	Name of group	Core Sample	Accelerated
Ownership			Sample
1 - 2+	Early Owners	No	Yes
	(New HDTV)	N=17	N=42
		(Note: Small sample)	
1 - 1	Early Owners	Yes	No
	(No New HDTV)	N=58	N=6
0 - 1	New Owners	Yes	Yes
		N=87	N=43
0 - 0	Non Owners	Yes	No
		N=205	N=6



### No HDTV Ownership Effect On Total Media Mins

		Early owners w/addl HDTV	Early owners no addl HDTV	New HDTV owners	Non- HDTV owners
	(N=)	Too small	(58)	(87)	(205)
	Spring 2008		631	615	613
le	Fall 2008		629	612	622
ပိ	Increase/Decrease		-2	-3	9
	%		-0.3%	-0.5%	+2%
	(N=)	(42)	Too small	(43)	Too small
ated	Spring 2008	589		597	
elera	Fall 2008	632		633	
Acce	Increase/Decrease	43		37	
	%	+7%		+6%	

#### **Conclusions:**

- 1. Total media minutes (within either group, mins or pct) showed no difference by HDTV ownership group
- 2. However total media minutes did increase for the Accelerated group from Spring vs. Fall by 6-7%

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#### In The Core Sample, The Effects Of HDTV On Increased Live TV Mins By Ownership Group Are Clear, With Or Without Sports Included

- Increasing by 20% for new HDTV owners
- Decreasing by 12-14% for early HDTV owners who haven't added a 2<sup>nd</sup> HDTV set

Percent change from Spring to Fall 2008 in TV viewing, with and without sports

		Early owners no addtl HDTV	New HDTV owners	Non- HDTV owners
	(N=)	(58)	(87)	(205)
rts	Total TV/Video	-4%	+18%	+6%
h Spo	Total TV	-9%	+19%	+7%
Wit	Live TV	-11%	+20%	+6%
ports	Total TV/Video Sports	-6%	+18%	+4%
out S	Total TV Sports	-11%	+18%	+5%
With	Live TV Sports	-14%	+20%	+4%

### HDTV Ownership Groups Varied In Social Vs. Solitary TV Viewing Average Change in Minutes With Social Vs. Solitary Media

Average Change in Minutes With Social Vs. Solitary Media <u>Core</u> HDTV Ownership Groups, N=370



cre

### **Early DVR Owners Showed The Most Playback**

Spring Vs. Fall Ownership	Name of group	Core Sample	Accelerated Sample
1 - 1	Early Owners	Yes	Yes
		N=77	N=50
0 - 1	New Owners	Yes	No
		N=57	N=17
0 - 0	Non Owners	Yes	Yes
		N=218	N=25

DVR/TiVo

Live TV

Early

Owner

Live TV

New

Owner

#### Core sample (N=376) Spring '08

100%

80-

60-

40-

20-

0

N=218

Total minutes: 171,112

Print

Software

Web

Email

Audio

Live TV

Non-Owner

10.



DVD or VCI

Live TV

Non-Owner

Accelerated sample data was similar, but with smaller sample sizes

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DVR/TiVo

Live TV

Early

Owner

Live TV

New

Owner



# Accelerated DVR Player Ownership: Early Owners Show The Most Playback



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# **DVR Ownership By Age Group**



## DVR Owners Are Similar To Non-Owners In Share Of Time Spent At Home (In Primetime And Otherwise)

47

Share of Time Spent In Various Locations By Time of Day Non DVR Owners (N=436 observed days) Vs. DVR Owners (N=316)



Note: DVR ownership based on Rd2 data

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# DVR Owners Are Similar To Non-Owners In Share Of Time Spent At Home (In Evening Hours And Otherwise)

Share of Time Spent In Various Locations By Time of Day Non DVR Owners (N=436 observed days) Vs. DVR Owners (N=316)



# DVR Users Are Similar To Non-Users In Share Of Time Spent At Home (In Primetime And Otherwise)

Share of Time Spent In Various Locations By Time of Day Non DVR Users (N=618 observed days) Vs. DVR Users (N=134)



## DVR Owners Spent A Slightly Higher Share Of Their Primetime Hours With Media Only

Share of Time Spent With Various Life Activities By Time of Day Non DVR Owners (N=436 observed days) Vs. DVR Owners (N=316) 100% 90% Other Activity Exercise/Sports/Hobbies 80% Social Activities 70% Organizations Religion 60% Education Shopping 50% Personal/Household Services Care of Another 40% Household Activities/Chores 62% Personal Needs 30% 56% Traveling/Commuting Meal Eating 20% Meal Preparation 28% 26% 10% Work Media Only 0% DVR Owners (N=158) Non DVR Owners (N=218) DVR Owners (N=158) Non DVR Owners (N=218) Primetime (8-11pm) Non Primetime cre

# DVR Owners Consistently Spent A Higher Share Of Their Time Than Non-Owners With Media Only Across DayParts

Share of Time Spent With Various Life Activities By Time of Day Non DVR Owners (N=436 observed days) Vs. DVR Owners (N=316)



Note: DVR ownership based on Rd2 data

## DVR Users Spent A Slightly Higher Share Of Their Primetime Hours With Media Only



## Internet Video Too Small To Show Stable Results In Group Comparisons

 Total digital video streaming to computer is so small that dividing it up into groups based on DVR ownership and making comparisons has not led to any stable and consistent conclusions

12

- 1.85 average daily minutes per all participants (Core sample, N=752 observed days Spring and Fall '08)
- It is even limited among users (14%) averaging 12.9 daily minutes per user



53

# Internet Video Too Small To Show Stable Results In Group Comparisons

Average Daily Duration (Minutes) with Digital Video Streaming to Computer



Note: Ownership categorization based on Fall '08 ownership of any DVR device (incl. cable subscription)

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# Internet Video Too Small To Show Stable Results In Group Comparisons







#### Accelerated Game Purchasers Increased Their Time With Live TV And Console Games, But Decreased It With Computer Applications, Especially Computer Video



### Among The Accelerated, First Time Game Owners Decreased All Media Usage Except For TV and Games



### While Early Owners Kept Their Gaming Time The Same, New Owners Approached Early Owner Time

Caution: Small sample sizes for 2 of 3 groups

Average Daily Duration With Media By Game Console Ownership Groups Accelerated Sample (N=100) Spring Vs. Fall '08



### The Spring-To-Fall Increase In TV Time May Have Overwhelmed Changes In Game Console Time



# Game Ownership Effects Are Difficult To Detect

#### **Pre-Acceleration**

#### Post-Acceleration



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#### Sports, Navigation & DVR Use Are Interesting Among HDTV Owners. HDTV Owners Spend A Bit More Time With DVR Playback. HDTV Owners 15% More Minutes Of News Than Non-owners.

#### VCM Device Ownership

#### **Core Sample**

		HDTV Ownership							
Daily Incidence			New	owners/non-	New				
	Owner	Non-Owner	Owner	owners	Owners/Owners				
				Index	Index				
Base: Total Respondents	226	502	170						
Any Live TV (Net)	95.9969	92.39781	94.7	103.9	98.6				
Live TV Ad/Program promotion	90.73097	81.85359	85.3	110.8	94.0				
Any Live TV Non-Advertising (Subnet)	95.9969	92.19562	94.7	104.1	98.6				
News program	73.90531	73.1257	75.3	101.1	101.9				
Sports program (ESPN, NFL, NOT sports segment of evening news)	47.83628	38.06454	43.55	125.7	91.0				
Entertainment/info program (sitcom, documentary, informercial)	90.25088	86.24861	88.85	104.6	98.4				
Surfing	33.21681	40.07709	34.7	82.9	104.5				
Navigation (e.g., program guide)	51.73097	36.63327	52.35	141.2	101.2				
Unknown Live TV	5.342035	11.15398	9.4	47.9	176.0				
TiVo/DVR	22.5615	12.35956	20.6	182.5	91.3				

	HDTV Ownership							
Total Daily Minutes: Means Including Zero			New	owners/non-	New			
	Owner	Non-Owner	Owner	owners	Owners/Owners			
				Index	Index			
Base: Total Respondents	226	502	170					
Any Live TV (Net)	320.9274	304.5949	305.555	105.4	95.2			
Live TV Ad/Program promotion	64.52571	59.51797	60.48	108.4	93.7			
Any Live TV Non-Advertising (Subnet)	253.0774	237.0287	238.755	106.8	94.3			
News program	64.9477	56.44596	62.525	115.1	96.3			
Sports program (ESPN, NFL, NOT sports segment of evening news)	39.01619	35.0297	44.285	111.4	113.5			
Entertainment/info program (sitcom, documentary, informercial)	144.2382	141.6071	127.325	101.9	88.3			
Surfing	1.135619	1.529124	0.91	74.3	80.1			
Navigation (e.g., program guide)	3.736239	2.402729	3.705	155.5	<mark>9</mark> 9.2			
Unknown Live TV	3.330885	8.042331	6.33	41.4	190.0			
TiVo/DVR	17.40889	11.72351	15.745	148.5	90.4			
					cre			

# **Percentiles Of Time Spent With TV Genre**

Average Duration: Total Daily Minutes Percentiles

752

#### **Core Sample**

Base: Total Respondents

					Sports program					
					(ESPN, NFL Total	Entertainment/inf				
		Live TV	Any Live TV Non-		Access, NOT sports	o program (sitcom,				
		Ad/Program	Advertising		segment of	documentary,		Navigation (e.g.,		
	Any Live TV (Net)	promotion	(Subnet)	News program	evening news)	informercial)	Surfing	program guide)	Unknown Live TV	TiVo/DVR
Maximum	1075.81	474.21	907.65	670.78	645.48	761.15	62.53	45.51	270.05	595.2
90th percentile	706.89	160.43	545.12	188.12	247.22	391.26	8.71	19	150.36	164.28
80th percentile	533.69	117.74	417.47	135.03	145.03	273.7	4.42	12.34	118.69	128.09
75th percentile	480.08	105.57	368.76	119.52	119.52	226.6	3.5	9.84	102.34	120.02
70th percentile	435.57	92.33	336.38	100.49	98.85	204.71	3	8.17	94.7	106.39
60th percentile	349.74	73.2	273.69	78.35	65.35	156.1	2	5.33	65.68	82.35
50th percentile	282.46	57.24	221.91	57.32	43.17	121.97	1.33	3.67	59.18	64.51
40th percentile	217.26	41.17	173.15	37.67	27.67	87.5	1	2.17	30.01	52.34
30th percentile	160.83	30.51	129.68	24.65	15	60.68	0.67	1.5	27.34	41.51
25th percentile	136.53	24.81	113.86	18.17	8.5	48.19	0.5	1.17	25	36.17
20th percentile	110.69	19.65	89.35	13.17	4.5	35.21	0.33	0.83	18.5	21.17
10th percentile	50.18	10	37.34	2.83	0.67	13.85	0.17	0.33	12.17	7.68
Minimum	0.15	0.17	0.15	0.15	0.15	0.17	0.12	0.15	0.5	0.33

#### **Accelerated Sample**

Base: Total Respondents	200									
	Any Live TV (Net)	Live TV Ad/Program	Any Live TV Non- Advertising	Nous program	Sports program (ESPN, NFL Total Access, NOT sports segment of	Entertainment/inf o program (sitcom, documentary,	Surfing	Navigation (e.g.,		
Maximum	1167.8	200.21	1147.62	470.91	532.22	1127.29	33.69	28.34	78.68	238.88
90th percentile	442.09	85.17	350.32	145.98	228.54	196.7	9.15	10	73.01	175.02
80th percentile	346.04	66.35	285.14	99.35	146.68	150.18	3.5	5.85	65.68	92
75th percentile	319.89	56.84	244.5	80.02	129.01	135.84	2.83	5	63.68	78.6
70th percentile	275.87	52.19	219.71	64.63	108.4	120.02	2.17	4.37	60.01	68.66
60th percentile	230.02	37.51	188.49	56.18	72.33	91.63	1.5	3.02	46.18	61.35
50th percentile	184.19	29.01	153	42.34	48.71	75.01	1	2.33	31.17	51.89
40th percentile	144.7	23.19	124.94	31.32	29.11	52.83	0.83	2	30.17	43.14
30th percentile	101.52	14.54	91.18	22.67	20.5	30.04	0.67	1.5	30.01	31.84
25th percentile	93.34	11.37	78.35	19.59	15.34	23.49	0.5	1.33	14.5	26.76
20th percentile	79.32	9.17	61.91	16.84	5.33	18.84	0.33	1	12.92	23.17
10th percentile	41.51	3.83	39.22	5.33	1	6.17	0.17	0.33	5	2.67
Minimum	0.17	0.17	0.17	0.13	0.17	0.17	0.15	0.15	1	0.5

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#### Life Activities Were Relatively Similar For Live TV-DVR-DVD Except Disproportionally More Time In Meal Preparation With DVRs



## Life Activities Were Relatively Similar Across Major TV Genres



## Life Activity Share Across Major Media



# Life Activity Share In Various Solitary Vs. Social Settings



### **Degrees Of Concurrency**

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6 Degrees of Concurrency: Video Media

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#### 6 Degrees of Concurrency: Social Vs. Solitary Video Viewing Solitary viewing was more common than social and more likely to be media only Share of Total Minutes (Width Based on Number of Minutes)


## 6 Degrees of Concurrency: Major Media

Share of Total Minutes, Core Sample, N=376, Fall '08 (Width Based On Number Of Minutes)



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#### Few Major Concurrent Media Conditions Surpassed What Was Expected By Chance, But Certain Combinations Were Particularly <u>Un</u>likely To Occur:

- TV with Radio
- Web with Print
- Radio with Print
- Newspapers with Magazines

#### Blue shading indicates media pairs that are less than expected by chance

Core N=376, Spr	ing 'C	8							
CME Minutes					CME %				
	TV	Radio	Newspapers	Magazines		TV	Radio	Newspapers	Magazines
Web	11.0	3.4	0.1	0.0	Web	73%	63%	11%	10%
TV		6.5	5.0	2.5	TV		20%	113%	128%
Radio			0.8	0.7	Radio			53%	95%
Newspapers				0.0	Newspapers				23%
Total Minutes	299	106	14	6					
Core N=376, Fal	80'								
CME Minutes					CME %				
	TV	Radio	Newspapers	Magazines		TV	Radio	Newspapers	Magazines
Web	12.6	2.1	0.2	0.1	Web	81%	50%	23%	57%
TV		3.0	4.6	1.6	TV		11%	104%	102%
Radio			0.5	0.2	Radio			45%	39%
Newspapers				0.0	Newspapers				1%
Tot al Minutes	319	87	14	5					

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#### **Degrees Of Concurrency During Primetime**

Primetime (8pm-11pm) Degrees of Concurrency for Video Media Core Sample, N=752 observed days, Spring and Fall 2008

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## Primetime (8pm-11pm) Degrees Of Concurrency For Video Media Core Sample, N=752 observed days, Spring and Fall 2008

\* Very small sample sizes

## **Demographic Reach/Duration Index Charts**

## 18.

#### How to read these charts

- Subgroup comparisons are done consistently on a square grid, showing indices for daily reach and daily duration for one medium per slide
- The subgroups are shown in the legend on right and are represented in different shapes and colors, as well as labeled – on the chart
- The numbers range from 0 to 200, where 100 represents the average
- The actual averages for each medium are shown in the axes' labels
- The Excel chart is embedded on the slide, therefore the actual data can be seen by scrolling over the data point when the chart is highlighted (regular view, not full-screen view)

Age and Gender Indices for Reach and Duration Live TV Core sample, N=752 observed days, Spring and Fail 2008



## Age and Gender Indices for Reach and Duration: Live TV

Core Sample, N=752 observed days, Spring '08 & Fall '08 200 180 Daily Avg. Duration 160 Reach (%) (Min Per User) Live TV 140 93.5 330.7 Reach Duration Index Index Daily Reach Index: Adult Average <mark>94%</mark> 120 Men 18-34 99.5 89.8 Men 18-34 Women 35-54 Women 55+ Men 35-54 97.0 88.7 100 Women 18-34 Men 35-54 Men 55+ Men 55+ 99.0 111.9 Women 18-34 80 96.7 69.7 Women 35-54 101.9 98.6 Women age 55+ 60 Women 55+ 104.5 129.9 were exposed to about twice as 40 much Live TV in an average day as 20 women 18-34 0

20

0

40

60

80

120 160 180 Daily Duration Index: Adult Average 331 Minutes

100

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200

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## Income and Ethnicity Indices for Reach and Duration: Playback TV via TiVo/DVR



## Age and Gender Indices for Reach and Duration: Mobile Texting



## Personality Profile Data, Starting With The Big 5 By Age Groups

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- Conscientiousness tended to increase with age, particularly in the early years
- Openness decreased with age, also mostly in the early years (consistent with the innovation learning)

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• Emotional stability (calm, contented, confident) also declined with age



## Accelerated Participants Differed From The Core In Big 5 Personality Characteristics As Might Be Expected

Accelerated participants were:

- Significantly <u>lower</u> on Emotional Stability (e.g. less calm, contented, confident)
- Significantly <u>higher</u> on Extraversion
- Somewhat higher on Agreeableness

Big 5 Personality Item Table by Mean			
	Acceleration	Core	Significant Test
	Mean	Mean	Sig. (2-tailed)
Emotional Stability	9.27	11.95	.020
Extraversion	11.65	8.84	.027
Openness	32.67	32.86	.845
Agreeableness	19.43	17.57	.063
Conscientiousness	14.33	13.14	.298

Red: Significantly higher Blue: Significantly lower

## Relatively Few Substantial Differences In Reach And Duration Were Noted By Personality Subgroups

The data on this and the following two tables compare those participants in the bottom Vs. the top half for each of the Big 5 scales

Table 2: Reach (%) Core, Both Rounds	Emotional Stability		Extraversion		Openness		Agreeableness		Conscientiousness	
	Low	High	Low	High	Low	High	Low	High	Low	High
Count	362	340	346	348	344	348	360	346	338	360
Any Media Type (Net)	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total TV & Video (Net)	98%	96%	96%	98%	98%	96%	97%	97%	96%	98%
Total TV (Subnet)	94%	94%	92%	95%	96%	91%	93%	94%	92%	95%
Live TV	94%	93%	92%	95%	96%	90%	93%	94%	92%	94%
Playback TV via DVR/TiVo	12%	20%	16%	16%	16%	15%	19%	13%	17%	14%
Total Video (Subnet)	38%	45%	44%	42%	37%	48%	42%	43%	42%	43%
DVD or VCR	25%	24%	23%	26%	22%	28%	23%	25%	22%	26%
Video on Demand/PPV	1%	2%	1%	2%	1%	2%	1%	1%	2%	1%
Computer Video (Sub-subnet)	14%	19%	20%	14%	12%	21%	18%	16%	18%	16%
Digital video stored on computer	2%	4%	3%	3%	2%	5%	4%	3%	4%	3%
Digital video streaming to computer	12%	16%	17%	12%	11%	18%	15%	14%	14%	15%
DVD on computer	1%	0%	1%	0%	1%	1%	1%	0%	1%	0%
Mobile Video (Sub-subnet)	1%	1%	0%	1%	1%	1%	1%	1%	1%	1%
Portable DVD	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Video on personal devices (iPods, PSP, etc.)	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Video on mobile phone	1%	1%	0%	1%	1%	0%	1%	1%	1%	0%
Environmental/Other video	8%	12%	10%	11%	10%	11%	9%	11%	12%	9%

Red: Significantly higher Blue: Significantly lower



Table 4: Average Minutes (including zeros)			<b>F</b>		0	_	A		0	
Core Both Rounds	Emotional Stability	y	Extravers	sion	Opennes	S	Agreeabl	eness	Conscientio	usness
	Low	High	Low	High	Low	High	Low	High	Low Hig	h
Count	362	340	346	348	344	348	360	346	338	360
Any Media Type (Net)	621	617	614	621	614	621	626	610	619	615
Total TV & Video (Net)	364	343	351	353	375	323	354	350	353	350
Total TV (Subnet)	337	311	319	323	348	290	331	314	326	317
_ive TV	327	294	306	310	335	277	313	305	310	307
Playback TV via DVR/TiVo	11	17	14	14	13	14	18	9	16	10
Total Video (Subnet)	27	32	31	30	27	35	23	37	27	33
OVD or VCR	21	24	24	22	20	26	17	27	20	25
/ideo on Demand/PPV	0	1	0	1	0	2	1	1	1	0
Computer Video (Sub-subnet)	2	2	2	2	2	3	2	2	3	2
Digital video stored on computer	0	0	0	1	0	1	1	0	0	0
Digital video streaming to computer	2	2	2	2	1	2	2	2	2	2
OVD on computer	0	0	0	0	0	0	0	0	0	0
Mobile Video (Sub-subnet)	0	0	0	0	0	0	0	0	0	0
Portable DVD	0	0	0	0	0	0	0	0	0	0
/ideo on personal devices (iPods, PSP, etc.)	0	0	0	0	0	0	0	0	0	0
/ideo on mobile phone	0	0	0	0	0	0	0	0	0	0
Invironmental/Other video	4	5	4	5	5	4	3	6	3	6
Table 5: Average Minutes (excluding										
veros)=Duration	Emotional Stabilit	v	Extravers	sion	Opennes	S	Agreeabl	eness	Conscientio	usness
Core, Both Rounds										
	Low	High	Low	High	Low	High	Low	High	Low Hig	h
Count	362	340	346	348	344	348	360	346	338	360
ny Media Type (Net)	621	617	614	621	614	621	626	610	619	615
otal TV & Video (Net)	372	355	364	361	383	337	365	361	368	356
otal TV (Subnet)	357	332	345	340	363	317	354	333	353	333
ive TV	347	317	333	327	350	306	338	326	337	326
Playback TV via DVR/TiVo	88	86	84	89	82	89	98	72	95	70
otal Video (Subnet)	70	71	71	72	72	71	56	86	65	78
OVD or VCR	84	101	106	82	91	94	76	108	90	96
/ideo on Demand/PPV	27	80	77	64	0	89	49	97	68	64
Computer Video (Sub-subnet)	16	12	12	16	14	14	14	14	15	13
Digital video stored on computer	15	10	9	17	16	11	20	4	10	15
Digital video streaming to computer	14	11	11	14	12	13	11	15	14	11
OVD on computer	34	16	24	NA	21	34	27	30	27	30
Nobile Video (Sub-subnet)	11	3	1	8	6	9	4	10	3	15
		NIA	NA	22	22	NA	NA	22	NA	22
Portable DVD	22	INA							I	
Portable DVD /ideo on personal devices (iPods, PSP, etc.)	22 NA	NA 8	NA	8	NA	8	8	NA	8 NA	100
Portable DVD /ideo on personal devices (iPods, PSP, etc.) /ideo on mobile phone	22 NA 5	NA 8 1	NA 1	8	NA 1	8	8	NA 5	8 NA	9

#### Not Surprisingly, The Acceleration Group Was Dramatically Higher Than The Core In Innovativeness

Innovativeness Item			
Table by Mean	Acceleration	Core	Significant Test
	Mean	Mean	Sig. (2-tailed)
Interested	2.05	2.79	.000
Eager	2.24	3.12	.000
Wait to Buy	2.07	2.12	.726
Buy Soon	3.18	3.87	.000
On Lookout	2.60	3.51	.000
Not Take Chance	3.72	3.26	.001
Very Curious	1.94	2.78	.000
Among First	3.24	4.05	.000

Note: smaller numbers indicate higher innovativeness



#### Yankelovich Media Uses & Gratifications Battery

The following slides contain:

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- Overview and summary of Yankelovich Media
  Uses & Gratifications (U&G) battery and data
- Applying Yankelovich Media U&G to the VCM study
- VCM study media U&G results



## Yankelovich Uses & Gratifications Data To Provide Some Context

Yankelovich U&G Factors	Relaxation Recreational	Empowerment	Informational	Connection
Illustrative VCM measure	Entertainment	Control	Information	Connection
Wording	"To be entertained"	"It puts me in control"	"To keep up with what's going on in the world"	"To connect with friends, family or others
Ranking of 5 major media in terms of high agreement (5-7 on 7 pt scale) in Yankelovich media usage and gratification battery	47% YouTube/Video <u>39% TV</u> 39% Radio 39% Magazines 33% Search Engine 26% Newspaper 26% Internet Banner	36% Magazines 36% Search Engine 36% YouTube/Video 33% Newspapers 28% Internet Banner 26% Radio 22% TV	41% Newspapers 32% Search Engine 31% YouTube/Video 29% Magazines 25% Internet Banner <u>16% TV</u>	24% YouTube/Video 18% Search Engine 16% Magazines 14% Internet Banner 13% Newspapers <u>10% TV</u> 8% Radio
Conclusion	TV Relatively High on Entertainment ratings	TV the lowest on control ratings	TV the lowest on information ratings	TV among the lowest on connection ratings

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## Learning From VCM Data On Yankelovich **Media Uses & Gratifications Battery**

Yankelovich-like U&G Factors	Core findings from 8 TV and Video media for which U&G battery questions were asked
Entertainment "To be entertained"	All 8 TV and Video media score relatively high and relatively similarly on Entertainment, which is where TV has been strong in earlier Yankelovich research.
<b>Control</b> "It puts me in control"	Previous research has ranked TV as relatively low in Control (vs. Search engines, which are high). The only media measured substantially different in this study is Out of Home TV, which is particularly low in Control.
Information "To keep up with what's going on in the world"	In previous research TV has tended to be rated relatively low on Information (vs. Newspapers, which are high). Relative to Live TV in this study, the other TV/Video media are rated lower, particularly VOD and DVD.
<b>Connection</b> "To connect with friends, family or others"	Previous research has shown TV rated relatively low on Connection (vs. YouTube, which is rated high). The only medium rated relatively high on Connection was Out of Home TV.
Main Conclusions	1) Out of Home TV differs the most from the other 7 TV/Video media: Lowest on Control and highest on Connection
	2) We would encourage other media beyond TV and Video to also be rated in future research, in order to provide suitable reference and context information

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## TV And Video's High Entertainment Value Was Clear



## Out Of Home TV Was Lowest On Control



## TV Was Highest For Information, Out Of Home TV Highest For Connection



## All 14 Individual Item Means From The Yankelovich Media U&G Battery

Uses & Gratifications Item Table by Mean Score, ranked by TV scores	1st screen2nd screen3rd screen				3rd screen	4th screen		
	TV	TV - recorded	DVD	VOD/PPV	Web Video	TV content on Web	Mobile Video	TV - Out of Home
To be entertained	6.11	6.02	6.30	6.09	5.69	5.60	5.75	5.63
To keep up with what's going on in the								
world	5.52	4.19	3.44	3.20	4.73	4.65	3.97	4.60
It helps me unwind	5.52	5.25	5.43	4.92	3.81	4.30	4.44	4.32
To pass the time	5.19	4.77	4.91	4.83	4.25	4.27	5.22	4.99
To satisfy my curiosity about something	5.18	4.60	4.28	4.08	5.49	5.20	4.07	4.07
lt's fun	5.13	4.90	5.49	4.92	5.12	4.79	4.87	4.73
It offers me things that are personally								
relevant to me	4.96	4.95	4.56	4.25	4.71	5.04	4.29	3.83
To feel that I am staying on the cutting	3 83	3 24	3 0 2	2 80	3 61	3 54	3.28	3.04
L fool completely immersed in the	5.05	5.24	5.02	2.00	5.01	5.54	5.20	5.04
experience it gives me	3.75	3.58	3.99	3.43	2.96	3.29	3.30	3.17
To connect with friends, family or								
others	3.63	3.55	3.74	3.24	3.52	3.20	3.26	4.49
To find something in common with								
others	3.51	3.22	3.34	2.96	3.43	3.10	2.94	4.27
I trust it	3.36	3.14	3.06	2.88	2.60	3.14	3.16	2.86
It puts me in control	3.29	4.56	3.68	4.04	3.33	4.15	3.62	2.25
It's cool	3.08	3.32	3.21	3.20	3.59	3.62	3.83	3.03

Note: Questions answered on a 7 point scale

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## What The Future Brings: Age, Innovation And Acceleration - Based Analysis/Predictions

#### Age Group and Innovation Subgroups Suggest The Same\* Future Trends

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\*This assumes following generations' behavior is most like those 18-24 and that 18-24 don't "outgrow" their behavior, though audio behavior could conceivably be outgrown

	Poised for some decline	Poised for some growth
First Screen	- Live TV	+ DVR Playback + DVD + Console games
2 <sup>nd</sup> Screen		+ All Computer Media
3 <sup>rd</sup> Screen		+ All Mobile Media
4 <sup>th</sup> Screen		+ Environmental Media
Other media	- Print - Landline Phone	+ Audio

From the Acceleration learning, one aspect of the short term future is clear: HDTV adoption will contribute to TV growth, some of it temporary

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## **Innovation Segments**

- Innovation diffusion: The notion that adoption of a new technology or practice proceeds over time according to the size and dominant characteristics of the adopting group in a given time frame, from "early adopters" to "laggards or resisters." The model is most associated with the work of communication scholar Everett Rogers. The traditional adoption curve describes five groups (with assumed approximate normal distribution noted):
  - Innovators (2.5%): venturesome, "cutting edge" and "first to have"
  - Early Adopters (13.5%): judicious, influenced by innovators, often are opinion leaders.
  - Early Majority (34%): first to follow at the "tipping point" towards mass adoption
  - Late Majority (34%): more cautious; adoption influenced by social or economic pressures
  - Laggards (16%): may be resistant, traditional, suspicious or isolated from opinion leaders.
- The Innovation scheme used in this study had similar groups labeled: Breakouts, Early adopters, In the middle, Late comers, Reticents

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## **Innovation Decreased Consistently With Age**



## A Final Glimpse into the Crystal Ball After VCM Study

- All things considered, what is most clearly suggested for the 4 screen future
  - More TV with HDTV adoption (though some of it temporary)
  - More DVR playback (though not as much more as some suggested)
  - More DVDs (based largely on population use of those under 45)
  - More computer, mobile and environmental video
- However the media fragmentation within the 4 screens, and a possible average "ceiling" of the total 4 screen time of 8 ½ -9 ½ hours including concurrent media exposure (and 6-7 hours excluding it) suggests an even more complex and dynamic interplay of competitive media forces than ever



## **Digital Transition Questionnaire Summary**

1. Almost all participants **(97%)** were aware that over-the-air television would be switching to an all-digital format.

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- 2. About **85%** of the total participants reported knowing when the transition would occur. About **65%** of the total participants correctly reported, at that time, that the transition would take place in Feb-2009.
- 3. Most of the participants (81%) reported hearing about the transition on television, followed by newspapers (13%), radio (10%), friend/family member (10%) and the Internet (6%). Only 2% of total respondents mentioned that they heard about the digital transition from their service providers.
- 4. How did the respondents think the transition would change broadcast TV? 32% of them reported they didn't know. 21% thought the transition would lead to better picture quality, 7% thought it would lead to better sound quality, 6% thought it would offer more channels, 4% thought it would offer more reliable signal and 3% thought there would be less interference.
- Only 21% of total respondents reported that the upcoming digital transition impacted the type of equipment they purchased. 7% of total respondents made a TV set purchase and very few decided to get a cable/satellite upgrade.

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## **Digital Transition Questionnaire Summary**

- 6. Almost all participants **(97%)** had a TV in their home ready to receive digital overthe-air broadcast signals via antenna. And **76%** of total respondents said they would upgrade their TVs to receive digital signals via antenna.
- 7. 8% of respondents planned to purchase a converter box (most of them specified that they would buy it for one TV); 7% planned to purchase a new TV set with digital tuner and switch from broadcast only to cable or satellite service; finally, 7% of respondents already had cable or satellite service.
- 7% of respondents specified when they would upgrade their TV sets. According to them, most of the upgrade would take place from *Oct-2008* to *Jan-2009*.
- **9. 17%** of total respondents had upgraded some or all of the TV sets in their home. Among them, a little over a half upgraded **some** of their TVs and almost a half upgraded **all** of their TVs.
- 10. 6% of total respondents had purchased a converter box before, half of whom purchased it for one TV only; 8% of total respondents had purchased new TVs with digital tuner (most of them purchased only one); in addition, 7.4% of total respondents had switched from broadcast only to cable or satellite before (about half made the switch for all of their TVs).



## **Digital Transition Questionnaire Summary**

- 11. More than half **(69%)** of the **12%** of the respondents who purchased a converter box for antenna or a new TV with a digital tuner felt the upgrade was very easy.
  - Almost half of the participants, who purchased a converter box, did the upgrade in the last three months.
  - Most of them felt it was very easy to use the government converter coupon program.
- 12. About 1/3 of the respondents who had upgraded some, but not all of the TV sets in their home (8%), said they would upgrade any of their remaining non-digital-ready TVs to receive digital broadcast TV via antenna.
- 13. Nearly all of the 3% of total respondents who said they would upgrade their remaining TV sets, planned to purchase a converter box and half of them planned to purchase the converter box for some of their TV sets.
- 14. Half of the **3%** of total respondents who said they would upgrade their remaining TV sets, reported that they would upgrade in **Dec-2008**.

# Additional Measurement Analyses

23.



1) About the same time Ball State/Sequent was finalizing the first wave data cleaning and starting to generate tabulations.....

#### "Apples To Apples" Comparison Of In-home TV Viewing: VCM Vs. Nielsen's Three Screen Report For May, 2008 3) The top

2) Nielsen released the Three Screen Report for May, 2008

	Comparability of Video G	onsumer M	anning data	with Niels	en PeonleM	leter TV vie	wing data		Screen	Report
	Total				All Adults	By Age		Y		
			18-	34	35-	54	55-	÷	4) The in	1-home
	Core sample	Total adults	18-24	25-34	35-44	45-54	55-64	65+	report is a shown th	n that actually is way,
	% of larger age group		42%	58%	49%	51%	48%	52%	e.g. 177 f and 50 m	nours ninutes
	Nielsen in-home May TV time (hr : min)		103:27:00	118:59:00	124:01:00	145:03:00	159:59:00	177:50	for the 28 "May" per	3-day riod for
5) The	Minutes for 28 days		6207	7139	7441	8703	9599	10670	people ag	је 65+ ge
bottom 3 rows	Minutes per day		222	255	266	311	343	381		
are simply to transla	Nielsen minutes for broad age groups	ge groups and	d the answer is	Mins/da For thos	y se 18-34	9 Mins/day For those	a 35-54 <b>36</b> 3	Mins/da	ay se 55+	7) A simple adjust-
6) The next	Core sample	Total adults	18-34	35-54	55+			TV total	In Home Net	get from TV total
table shows	Base: Total Respondents	390	102	155	114		Total minutes	122096	112096	to Own Home
VCM data in	Total TV: Live + Playback (Means Excl. Zero)	333	258	326	396				92%	total TV
mins in	Total TV: Live + Playback (Means Incl. Zero)	313	243	303	378	* This	has been ap	oplied unifor	mly to the	
	Own Home Total TV (Means Excl. Zero)	305	237	299	363	three Own	age groups' Home Total <sup>-</sup>	data to arriv TV minutes	e at the to the left.	
8) From	Own Home Total TV (Means Incl. Zero)        Nielsen minutes for broad age groups        Index Total TV (VCA Excl	287				** Note betwee overall	e: Appropriate en these two ), subject to p	e compariso rows (within possible refi	n would be about 3% nements to	<b>11)</b> There- fore within
line of the table	Zero/Nielsen) Index Total TV (VCM Incl.		0.98	1.04	<b>←</b> 100	** simplify page.	ying assumpt	tions on the	following	3% overall.
on top	9) Excluding and including Zero has to do with de users , about 94% on a daily basis ; over 98% on a	finition of TV a monthly basis	0.93	0.96 10) <u>All</u> those	0.96 numbers range	** e from <b>7%</b> belo	ow the Nielsen	numbers to	4% above	re

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table is entirely

from that Three

## The Fine Print: Simplifying Assumptions

Since then this has been checked and adjusted

We assume the Nielsen 3 screen report TV data would be very similar if expanded from Nielsen's "May" period of 4/28/08-5/25/08 to the VCM's "April-May" period of observation (actually starting the last week of March and ending the first week of June).

Since then this has been checked and adjusted

We assume the 3 screen national TV data would be very similar to the 5 DMAs used in the core study (Seattle, Dallas, Chicago, Atlanta, and Philadelphia), particularly because these five markets were chosen to be a geographically dispersed subset of the Nielsen people meter universe.

- The analysis is focused on TV viewed in participants' own homes; the very small exposure that they have in other people's homes or that guests have in Nielsen homes is ignored.
- The final adjustment between the last two rows on the previous page would involve calculating a weighted combination of in-home TV means excluding and including zeros in order to bridge the gap between VCM's daily definition of users (94.1% incidence) and Nielsen's monthly definition of users (98.6% incidence).

#### Spring Vs. Fall 2008 Increase In Live TV Time: Nielsen and VCM

• Implication: Since VCM was roughly 3% lower than Nielsen for the Spring and grew roughly 1.5 percentage points more than Nielsen for Spring vs. Fall, VCM Fall to Nielsen comparison was within roughly 1.5%.

					Weighted
Nielsen LPM PUT	Females 18-49	Females 50+	Males 18-49	Males 50+	increase
5 DMA Avg.					
May-April	18.02	26.03	16.19	22.3	
Sep-Oct	18.64	27.07	17.18	23.88	
% increase	3.44%	4.00%	6.11%	7.09%	5.03%
% Pop (ACS est.)	29.92%	21.56%	30.34%	18.18%	

VCM (average minutes including 0)				
	Live TV			
Spring 2008	299.48			
Fall 2008	318.74			
% increase	<mark>6.43%</mark>			



#### Commercial Minutes Calculated From 2008 Nielsen Data

 This was slightly lower than VCM estimates (by about 5 minutes per hour), which is reasonable, given that Nielsen does not count local advertising.

	<u> April '08</u>	<u>May '08</u>	<u>Sep '08</u>	<u>Oct '08</u>	<u>4 Mth Avg</u>
Duration	40,320	40,320	40,320	40,320	40,320
AA%	20.25	19.75	20.69	20.76	20.36
AA Proj (000)	44,813	43,699	46,440	46,597	45,387
Daily Hrs Viewed	4.86	4.74	4.97	4.98	4.89
Comml % of TV Hrs	20.3%	20.3%	20.2%	20.2%	20.3%
Comml Rtg Index	94.91	94.91	94.47	94.47	94.69
Comml % of Viewing	19.3%	19.3%	19.1%	19.1%	19.2%
Daily Comml Hrs Viewed	0.94	0.91	0.95	0.95	0.94

Source: Nielsen N-Power, Apr. '08, May '08, Sep. '08, Oct.'08 tv months, A18+, M-Su 6p-6am, time period data. Commercial viewing data based on Nielsen N-Power, week starting 4/28/08 for Apr. '08 & May '08 estimates & 9/29/08 for Sep. '08 and Oct. '08 estimates, program data, all viewing sources.

*Note: TV viewing not covered in Nielsen program data assumed equal to "All Other Tuning: Uncoded" share of time-period HUT.* 



## But What About By Age? Nielsen 3 Screen Report Calculations By Age

Q3 2008 monthly time among users											
	18-24	25-34	34-44	45-54	55-64	65+					
Watching TV in the Home	108:36	133:00	134:51	159:23	175:18	196:23					
Watching Video											
on the Internet	3:57	3:21	2:44	2:17	1:37	1:07					
Watching Video											
on a Mobile Phone	3:15	4:20	3:37	2:10	2:53	n/a					
Translated into minutes											
Watching TV in the Home	6,516	7,980	8,091	9,563	10,518	11,783					
Watching Video				<i></i>							
on the Internet	237	201	164	137	97	67					
	405	000	047	400	470						
on a Mobile Phone	195	260	217	130	1/3	-					
Adjusted for overall month	hly reach and v	ideo indices co	mparison by ag	je							
Matching TV in the Home	6 5 1 6	7 090	9 001	0 562	10 5 1 9	11 702					
	0,510	7,900	0,091	9,000	10,516	11,703					
on the Internet	115	00	95	68	17	12					
Watching Video	115		30	00	77	12					
on a Mobile Phone	14	22	11	3	3	-					
	· · ·										
Total	6,645	8,100	8,196	9,634	10,568	11,795					
%											
Watching TV in the Home	98.1%	98.5%	98.7%	99.3%	99.5%	99.9%					
Watching Video											
on the Internet	1.7%	1.2%	1.2%	0.7%	0.4%	0.1%					
Watching Video											
on a Mobile Phone	0.2%	0.3%	0.1%	0.0%	0.0%	0.0%					
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%					

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<u>Contents</u>

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#### **VCM Sample Disposition**

	FULL CORE SAMPLE: NIELSEN SAMPLE PLUS W18-34 SUPPLEMENT												
	Completed Static Sample Observations by Age and Gender												
	Total					Ма	ale		Female				
Age	Count	% Total	% Pop	INDEX	Count	% Total	% Pop	INDEX	Count	% Total	% Pop	INDEX	
18 - 34	103	28%	31%	90	50	13%	16%	86	53	14%	15%	94	
35 - 54	152	41%	39%	106	77	21%	19%	108	75	20%	19%	104	
55+	117	31%	31%	103	49	13%	14%	96	68	18%	17%	108	
Total	372	100%	100%	100	176	47%	49%	98	196	53%	51%	102	

Note: Age identification missing for 4 participants

Demo data for one of the supplementary W18-34 unverified

	NIELSEN SAMPLE ONLY																				
	Completed Static Sample Observations by Age and Gender																				
	Total					Ма	ale		Female												
Age	Count	% Total	% Pop	INDEX	Count	% Total	% Pop	INDEX	Count	% Total	% Pop	INDEX									
18 - 34	80	23%	31%	74	50	14%	16%	91	30	9%	15%	57									
35 - 54	152	44%	39%	113	77	22%	19%	116	75	21%	19%	110									
55+	117	34%	31%	110	49	14%	14%	102	68	19%	17%	115									
Total	349	100%	100%	100	176	50%	49%	104	173	50%	51%	96									
	Noto: A	an ident	ification	miccina	for 2 n	ortioinon	to				Note: And identification missing for 2 participants										

Note: Age identification missing for 3 participants

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## **Response Rate**

VIDEO CONSUMER MAPPING STUDY RESPONSE RATE ANALYSIS - Nielsen Sample Only									
				•	%			~ ~ ~	
	%	% Correct		%	Correct	%	~	% Obsd	
	Starting	Numbers		Correct	Demo	Qualified	%	Round	
	Sample	Attempted	AAPOR	Contacts	Contacts	Contacts	Willing	One	
	400.00/								A: raw sample counts by disposition
4265 Lotal starting sample	100.0%								C. % sample counts by disposition
20 Not Called	0.5%								D. Tesponse rate among qualified, correct $\#_{c}$ E:AABOB response rate
12/3Bad Numbers	29.8%								E: response rate discounting po
28DQ: Geography									
2944 Total Correct Numbers Attempted	1	100.0%							discoupting wrong domo
2154 Total CNA - DQ Demo					100.0%	)			reasonance rate discounting both
734No answer	_ 17.2%	24.9%			34.1%	)			response rate discounting both
2210 Total Correct Contacts				100.0%					
790DQ: Demo	18.5%	26.8%		35.7%					
2685 Estimated Total Qualified			100.0%						
1420 Total Qualified Contacts						100.0%			
896 Refusal	21.0%	30.4%	33.4%	40.5%	41.6%	63.1%			
524Willing provided to BSU	12.3%	17.8%	19.5%	23.7%	24.3%	<b>36.9%</b>	100.0%	1	
ROUND ONE OBSERVATIONS									I: % of willing by disposition at first
69 Refusals to BSU	1.6%	2.3%	2.6%	3.1%	3.2%	<b>4.9%</b>	13.2%		observation
82Not Called by BSU (DQ demo)	1.9%	2.8%	3.1%	3.7%	3.8%	5.8%	15.6%		Final Round One response rate in
4 Not Called by BSU (DQ bad #s)	0.1%	0.1%	0.1%	0.2%	0.2%	0.3%	0.8%		each column discounts DQs in lines
Disqualified during observation									19-21.
(DQ drug use, unsafe									
4 environment)	0.1%	0.1%	0.1%	0.2%	0.2%	0.3%	0.8%		
365Observed	8.6%	12.8%	14.1%	17.2%	17.7%	27.4%	84.1%	100.0%	
ROUND TWO OBSERVATIONS,	FINAL RE	ESPONSE R	ATES						J: % of Round One observed by
4 Refusals to BSU	0.1%	0.1%	0.1%	0.2%	0.2%	0.3%	0.8%	1.1%	disposition at Round Two observation
2Not Called by BSU (DQ moved)	0.0%	0.1%	0.1%	0.1%	0.1%	0.1%	0.4%	0.5%	Final Round Two response rate in
4 Not Called by BSU (DQ bad #s)	0.1%	0.1%	0.1%	0.2%	0.2%	0.3%	0.8%	1.1%	each column discounts DQs in lines
Disgualified during/post									25-27
observation (DQ drug use,									
unsafe environment, corrupted									
3data files)	0.1%	0.1%	0.1%	0.1%	0.1%	0.2%	0.6%	0.8%	
352 Observed	8.3%	12.2%	13.6%	16.6%	17.0%	26.4%	80.9%	96.2%	
24 Additional non-random W18-34	Supplem	ent							
376Total Core Sample									
									C.F.

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## **Quintile Summary For Major Media**

**Daily Minutes for Major Media** 



## It Appears That The Broadband Transition Was Largely Behind Us For This Urban Population

Fall 2008	Core	Accelerated
Broadband	76%	97%
Dial up	5	-
No Connection	16	2
Missing	2	1

Those with broadband access (Core, Fall 2008)	vs. Those with no connection
Higher mobile phone reach	77% vs. 46%
Higher DVR reach	21% vs. 5%
Lower total media duration	602 vs. 700mins
Lower total TV minutes	338 vs. 550mins
Lower newspaper minutes	31 vs. 56mins
And of course are higher on any major computer-related measure	

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